

Public Document Pack



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PUBLIC

To: Members of the Improvement and Scrutiny Committee - Places

Tuesday, 8 November 2022

Dear Councillor,

Please attend a meeting of the **Improvement and Scrutiny Committee - Places** to be held at **2.00 pm** on **Wednesday, 16 November 2022** in the Council Chamber, County Hall, Matlock, the agenda for which is set out below.

Yours faithfully,

A handwritten signature in black ink that reads 'Helen E. Barrington'.

Helen Barrington
Director of Legal and Democratic Services

AGENDA

PART I - NON-EXEMPT ITEMS

1. To receive apologies for absence
2. To receive declarations of interest (if any)
3. To confirm the minutes of the meeting held on 21 September 2022 (Pages 1 - 4)
4. Public Questions (30 minute maximum in total) (Pages 5 - 6)

(Questions may be submitted to be answered by the Scrutiny Committee, or Council officers who are attending the meeting as witnesses, on any item that is within the scope of the Committee. Please see the procedure for the submission of questions at the end of this agenda)

5. Community Managed Libraries (Pages 7 - 14)

6. Thriving Communities Update (Pages 15 - 30)

A report and presentation providing an update on the Thriving Communities approach

7. Flood Risk Management update - presentation (Pages 31 - 42)

8. Work Programme 2022-23 (Pages 43 - 48)

PUBLIC

MINUTES of a meeting of the **IMPROVEMENT AND SCRUTINY COMMITTEE - PLACES** held on Wednesday, 21 September 2022 in the Council Chamber, County Hall, Matlock.

PRESENT

Councillor S Bull (in the Chair)

Councillors J Siddle, M Foster (substitute Member), N Gourlay, D Murphy, J Nelson, P Niblock and A Clarke (substitute Member).

Apologies for absence were submitted for Councillor D Greenhalgh and R Redfern.

19/22 TO RECEIVE DECLARATIONS OF INTEREST (IF ANY)

Councillor D Murphy declared a non-pecuniary interest in agenda item no.6 as a Member of Ashbourne Community Transport Board of Trustees.

20/22 TO CONFIRM THE MINUTES OF THE MEETING HELD ON 27 JULY 2022

The minutes of the meeting held on 27 July 2022 were confirmed as a correct record.

21/22 PUBLIC QUESTIONS (30 MINUTE MAXIMUM IN TOTAL)

There were no public questions.

22/22 COUNTRYSIDE SERVICE REVIEW

Rupert Casey and Richard Bonner from the Place Department attended the meeting to provide Members with an overview of the purpose and content of a proposed new Service Business Plan that had been prepared for the Council's Countryside Service.

The Council had conducted a fundamental review of the Countryside Service during 2019-20. The outcome of which, was a recommendation to create a Public Service Mutual to whom the Council would transfer the responsibilities and functions of the Service to.

These requirements were re-examined by the Council in 2020-21, given the importance that Derbyshire's residents and visitors have placed on the Countryside Sites since Covid-19 and the adoption of the Council's Climate Change Strategy 2021 – 2025. These new drivers for

change led to the Council identifying that the Countryside Service had a revitalised role in directly delivering its strategic objectives and that the uncertainty caused by Covid-19 presented a significant risk to the commercial deliverability of the Public Service Mutual model.

The proposed new Countryside Service Business Plan would establish the strategic and operational direction for the Council's Countryside Service for the three-year period 2022-23 to 2024-25. The Plan reflects the high status that the Council has placed on addressing climate change, nature recovery, and using natural capital to stimulate inclusive social and economic growth for Derbyshire. Members were provided with headline information from the proposed new Countryside Service Business Plan, as follows:

- The purpose of the Plan, which was to establish the strategic and operational direction for the Countryside Service.
- An overview of the Countryside Service's portfolio of sites, resources, and responsibilities.
- An appraisal of the strengths, weaknesses, opportunities, and threats relating to the Countryside Service.
- The drivers for change that the Countryside Service needed to effectively respond to.
- The policies that the Countryside Service will prioritise and how these would be delivered.

Derbyshire had 130 sites and each one would be evaluated and allocated a score according to its particular attributes, ability and alignment to the Council's strategy. Members requested sight of these scores, particularly as it could affect sites within their division. It was suggested that a task and finish group could be established to consider each site and allow discussions to be had between Members and officers.

On behalf of the Committee, the Chairman thanked Mr Casey and Mr Bonner for their update on the proposed new Service Business Plan and requested that further details of the evaluation of the sites be provided.

RESOLVED:

That the Committee:

- a) Notes the headline information presented on the proposed new Countryside Service Business Plan; and
- b) Requests that feedback is provided on the Service Business Plan to inform the completion of the document for its subsequent approval.

Chris Hegarty from the Public Transport Unit attended the meeting to provide Members with an update on the Bus Service Improvement Plan and associated Enhanced Partnership.

In July 2021 Mr Hegarty had attended a meeting of the Committee to inform Members of the National Bus Strategy and to provide an update on the development of the Bus Service Improvement Plan (BSIP) that was being produced in response to the strategy. The BSIP was submitted to the Department for Transport (DfT) at the end of October 2021.

There was initially very little feedback from the DfT on the contents of the Council's submitted BSIP, however, in February 2022, Derbyshire was mentioned in the Government's "Levelling Up" White Paper as an area which would receive funding to improve bus services. It had become clear that the DfT was scaling back the funding being made available nationally for BSIPs. This was due to the DfT having to allocate some of the proposed funding in the Bus Strategy to continue to provide emergency financial support to bus companies over a longer period of time than originally envisaged.

In April 2022, DfT made an announcement setting out the funding that would be available nationally to LTAs for BSIPs for the next three financial years, up until March 2025 (this was a shortening of the original timescales from five years). Of the 70 LTAs who had submitted BSIPs, only 31 had received indicative allocations with neighbouring authorities' areas, such as Cheshire, Leicestershire, Staffordshire and South Yorkshire, receiving nothing. Derbyshire had been given an initial allocation of £47m which was the second largest amount awarded to a non-urban LTA.

In August 2022, the DfT had provided a detailed breakdown of the measures it would fund which were presented for Members' information and confirmed the funding settlement as £47,003,438. It was anticipated that the first annual tranche of this money would be released to the Council in the near future.

RESOLVED:

That the Committee notes:

- a) The work undertaken on the Bus Service Improvement Plan and Enhanced Partnership Plan and Enhanced Partnership Scheme; and
- b) The funding which had been allocated to the Council as part of the Bus Service Improvement Plan.

Neill Bennett, Assistant Director for Highways Commissioning attended the meeting to provide the Committee with an update on the Derbyshire Highways Programme including an overview of what the programme was setting out to achieve, the background leading up to the change programme, programme delivery, benefits and improvements, and an overview of the commissioning and delivery functions.

Regular updates had been provided to Members at the meetings of the working group. Members who had attended these sessions had found them invaluable, not only to discuss issues within their ward and enable them to provide feedback to residents, but to understand the processes that were involved. All members were encouraged to attend these working groups.

Benefits and improvements that had been delivered to date were highlighted. The Committee was informed of the planned benefits that were to be delivered in 2022-23 which included, a reduction in the backlog of traffic regulation orders and to prioritise the resolution of long term flooding and drainage issues.

On behalf of the Committee, the Chairman thanked Mr Bennett for update.

RESOLVED:

That the Committee notes the update information provided.

25/22 WORK PROGRAMME 2022-23

The Committee's work programme was presented and Members were invited to suggest possible agenda items for the remainder of the municipal year 2022-23.

It was noted that the item on the Minerals Local Plan scheduled for the November meeting had been delayed and would now be presented to the Committee next year.

RESOLVED:

That the Committee notes the 2022-23 work programme and will consider any proposed revisions.

Procedure for Public Questions at Improvement and Scrutiny Committee meetings

Members of the public who are on the Derbyshire County Council register of electors, or are Derbyshire County Council tax payers or non-domestic tax payers, may ask questions of the Improvement and Scrutiny Committees, or witnesses who are attending the meeting of the Committee. The maximum period of time for questions by the public at a Committee meeting shall be 30 minutes in total.

Order of Questions

Questions will be asked in the order they were received in accordance with the Notice of Questions requirements, except that the Chairman may group together similar questions.

Notice of Questions

A question may only be asked if notice has been given by delivering it in writing or by email to the Director of Legal Services no later than 12noon three working days before the Committee meeting (i.e. 12 noon on a Wednesday when the Committee meets on the following Monday). The notice must give the name and address of the questioner and the name of the person to whom the question is to be put.

Questions may be emailed to democratic.services@derbyshire.gov.uk

Number of Questions

At any one meeting no person may submit more than one question, and no more than one such question may be asked on behalf of one organisation about a single topic.

Scope of Questions

The Director of Legal Services may reject a question if it:

- Exceeds 200 words in length;
- is not about a matter for which the Committee has a responsibility, or does not affect Derbyshire;
- is defamatory, frivolous or offensive;
- is substantially the same as a question which has been put at a meeting of the Committee in the past six months; or
- requires the disclosure of confidential or exempt information.

Submitting Questions at the Meeting

Questions received by the deadline (see **Notice of Question** section above) will be shared with the respondent with the request for a written response to be provided by 5pm on the last working day before the meeting (i.e. 5pm on Friday before the meeting on Monday). A schedule of questions and responses will be produced and made available 30 minutes prior to the meeting (from Democratic Services Officers in the meeting room).

It will not be necessary for the questions and responses to be read out at the meeting, however, the Chairman will refer to the questions and responses and invite each questioner to put forward a supplementary question.

Supplementary Question

Anyone who has put a question to the meeting may also put one supplementary question without notice to the person who has replied to his/her original question. A supplementary question must arise directly out of the original question or the reply. The Chairman may reject a supplementary question on any of the grounds detailed in the **Scope of Questions** section above.

Written Answers

The time allocated for questions by the public at each meeting will be 30 minutes. This period may be extended at the discretion of the Chairman. Any questions not answered at the end of the time allocated for questions by the public will be answered in writing. Any question that cannot be dealt with during public question time because of the non-attendance of the person to whom it was to be put, will be dealt with by a written answer.



FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

IMPROVEMENT AND SCRUTINY COMMITTEE - PLACES

WEDNESDAY, 16 NOVEMBER 2022

Report of the Executive Director - Place

Community Managed Libraries

1. Purpose

- 1.1 To update the Improvement and Scrutiny Committee about progress on the programme of work to transfer some libraries to a community management model focussing on current challenges, lessons learned and customer satisfaction.

2. Information and Analysis

Background

- 2.1 The Public Library Strategy, approved by Cabinet on 5 April 2018 (Minute No. 102/18 refers) proposed to transfer 20 'tier 4 libraries' to community management. Initially, 10 groups/organisations completed an Expression of Interest form (EOI) and subsequent successful business cases were received for Woodville, Old Whittington, Wingerworth, Melbourne and Hayfield libraries. Groups at Hayfield and Melbourne have since withdrawn from the process.
- 2.2 Active roll out of the Strategy was on hold for 18 months during 2020 and 2021 due to the impacts of the pandemic. Community groups weren't able to meet, galvanise around a proposal, or have any certainty about the future. In turn, this impacted the Council's ability to meet with local groups and progress any proposals, resulting in a loss of momentum and many community groups have since not re-engaged with the programme.

- 2.3 In August 2021, Woodville Library successfully transferred to community management via an organisation called Circularity that has wider interests in the building and the local service offer; the Library Service is continuing to provide ongoing support to the organisation.
- 2.4 In addition, the Library Service is actively engaged with those groups/organisations who have a successful EOI and Business Case in place - at Old Whittington and Wingerworth. There is also ongoing interest for the potential transfer of Tideswell Library.
- 2.5 However, despite re-launching the Library Strategy in January 2022, to date, no further groups/organisations have expressed an interest in the management and running of static or mobile libraries.

Challenges

- 2.6 Since, and perhaps because of, COVID there has been a decrease in the proportion of people formally volunteering as confirmed by the latest Community Life Survey 2021, which is inevitably limiting capacity in the community. For details:
<https://www.gov.uk/government/statistics/community-life-survey-202021>
- 2.7 Also, for some of the libraries currently being explored for transfer, unforeseen complexities around current arrangements (e.g. long standing leases and sub leases which require re-negotiation, covenants, breakdown of energy costs etc) have emerged which, whilst solvable, are contributing towards a delay in the process for some groups.
- 2.8 It is important to ensure all parties are satisfied with proposals as they develop to ensure long term sustainability of the arrangements - specifically because if the groups withdraw then costs revert back to the Council.
- 2.9 The Community Managed Libraries (CML) Programme does not have a dedicated project team in place, although there is dedicated Project Officer; this has resulted in programme delivery being absorbed into the day to day service and has meant a significant amount of staff time being allocated to the programme of work.

Lessons Learned

- 2.10 At its meeting on 23 February 2022, the Improvement and Scrutiny Committee noted the following key areas of learning:

- The need for nominated project resources to help drive and provide oversight for the transfer – and maintain good working relationships with the community groups.
- Clear need for dedicated project management resources.
- Training needs for community groups to support smooth handover – including their establishing ‘ways of working’ (e.g., advanced notice). - checklists and training packages will be updated to reflect this for future transfers.
- Lead in time to support the handover process – including legal, facilities management and property processes.
- Time needed to transfer records off site to be stored securely for the appropriate retention period. Measurers are in place (on the checklist) to ensure that any records are transferred with full regards to any General Data Protection Regulation (GDPR) requirements. Records are handled by Council staff who are GDPR trained and sent to Chesterfield Library to be stored securely until the retention period ends.
- Online offer: Improving the online joining system and developing an online tool, so customers could update their address and renew their library privilege themselves, was achieved working closely with IT and eContent for the benefit of all customers.

2.11 A number of planned developments were also highlighted and these have since been achieved.

- Library staff have developed a formal review process that incorporates a checklist for each stage of the transfer process to ensure a standardised approach to all future CML transfers.
- Regular contact with the CML group at Woodville has enabled feedback from volunteers to develop areas of learning that will benefit others. Volunteers initially trained by Library staff, now have had the confidence to train new volunteers at the library which is building/ extending local capacity and means pressure on the Service is reduced in this regard.
- The Service is working closely with Council colleagues to resolve and standardise lease agreements and legal documentation.
- A training package has been developed and delivered by 3D (third sector support for Derbyshire) to assist Library staff with community engagement methods and improve CML support.

Customer Satisfaction

2.12 The Service also recognised that there was a gap in customer satisfaction data and has since implemented a customer satisfaction survey which took place in July 2022.

- 2.13 The survey was made available in paper format from all static and mobile libraries in Derbyshire and was also delivered to Home Library customers by Home Library Assistants. The survey was also made available in electronic format via a QR code which was provided on posters to all static and mobile libraries in Derbyshire. Links to the survey were provided from the library catalogue, via a variety of Libraries web pages on the DCC website, on social and on the 'Have your say" page on the DCC website.
- 2.14 In total, 915 responses were received. Of these responses, 777 were received in paper format, and 138 in electronic format. Of those responses received electronically, 82 were completed in a web browser on a computer or laptop, and 56 were completed on a smartphone.
- 2.15 Customers were asked overall, how satisfied or dissatisfied they were with each of the following:
- Friendliness of staff at the library you mainly use
 - Knowledge of staff at the library you mainly use
 - Choice of books
 - Access to computers in the library
 - Online services (website, social media, library catalogue)
 - E-services (including ebooks, eaudiobooks, emagazines and newspapers)
 - Activities and events
 - Home Library service

Overall, 97.6% of Library Service customers were satisfied with Derbyshire Library services.

- 2.16 There have been no formal comments received at Woodville Community Library. Although customers were encouraged to complete a satisfaction survey, unfortunately, there was a nil response. Circularity has been encouraged to record and share informal/verbal comments moving forwards. During the formal review process, the group highlighted development projects and successes that continue to offer improved benefit to the community:
- Santa's grotto was held near Christmas and is planned again this year.
 - Children's craft events.
 - Charity donations - reverse advent calendars and collections for the Ukraine.

- Worked with the local Women's Institute who has created some eye-catching displays in front of the library, plus merge with their 'GROW' projects to grow vegetables in spare areas of the grounds. Having different things happening outside has helped people to notice that things are happening/come into the library.
- Improved and maintained the outside e.g. jet washing and providing a mailbox creating a more appealing venue.
- Started a monthly Repair Café in September 2022 with 8 attendees. The Repair Café is linked into others and the group has been approached by South Derbyshire District Council for help developing a network in South Derbyshire.
- A Circularity volunteer-run music sessions for people with dementia and brain injuries.

Future Developments

- 2.17 The Library Service continues to work with the group at Woodville and any groups/organisations that have expressed an interest in managing and running a library. The challenges identified in 2.6 – 2.9 continue to delay process and require ongoing discussions to enable progression.
- 2.18 Further promotion of CMLs will continue through networking, community engagement activities and service development.
- 2.19 The Library Service will continue regular roll out of customer satisfaction surveys with continued benchmarking on good practice to ensure the approach being taken reflects current thinking and customer needs.
- 2.20 Active discussions are taking place with districts and boroughs to identify opportunities for improving the wider library estate for example, as part of town centre renewal and regeneration schemes such as Clay Cross and Killamarsh, all of which will contribute to a refreshed strategic approach.

3. Consultation

- 3.1 At its meeting on 5 April 2018, Cabinet gave approval to commence a 12 week consultation on the draft Strategy from Monday 7 May 2018 (Minute No. 102/18 refers). Detailed findings can be found in the Public Library Service Strategy Consultation report dated 20 December 2018 (Minute No. 300/18 refers).

4. Alternative Options Considered

- 4.1 No further considerations since the Public Library Strategy, dated 5 April 2018.

5. Implications

- 5.1 Appendix 1 sets out the relevant implications considered in the preparation of the report.

6. Background Papers

- 6.1 Public Library Service Strategy, dated 5 April 2018
<https://www.derbyshire.gov.uk/site-elements/documents/pdf/council/meetings-decisions/meetings/cabinet/2018-04-05-public-library-strategy.pdf>
- 6.2 Public Library Service Strategy, dated 20 December 2018
<https://www.derbyshire.gov.uk/site-elements/documents/pdf/council/meetings-decisions/meetings/cabinet/20-12-2018-public-library-strategy.pdf>
- 6.3 Improvement and Scrutiny - Places, dated 23 February 2022.

7. Appendices

- 7.1 Appendix 1 – Implications.

8. Recommendations

That the Committee:

- a) Notes the current level of progress being made regarding the community managed library programme and specifically the current challenges and lessons learned.
- b) Notes the areas of future development as set out in Paragraph 2.20.

9. Reason for Recommendations

- 9.1 To ensure the Improvement and Scrutiny Committee is informed of the progress being made in implementing the Community Managed Libraries programme.

Report Author: Michelle Parker

Contact details: Michelle.Parker@derbyshire.gov.uk

Implications

Financial

- 1.1 The Public Library Service Strategy from 2018 set out £500,000 savings associated with the transfer of 20 libraries to community management. This savings target is still in place.

Legal

- 2.1 There are no legal considerations as a direct result of this report.

Human Resources

- 3.1 There are no Human Resources considerations as a direct result of this report, however the Improvement and Scrutiny Committee has been advised previously that transferred libraries are to be staffed by volunteers and that any reductions in core staff will be managed through established HR processes and vacancy management

Information Technology

- 4.1 None.

Equalities Impact

- 5.1 None.

Corporate objectives and priorities for change

- 6.1 None.

Other (for example, Health and Safety, Environmental, Sustainability, Property and Asset Management, Risk Management and Safeguarding)

- 7.1 None as a direct result of this report, although it is important to note that issues regarding complex lease arrangements are impacting the timescales for potential transfer of a small number of libraries.

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FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

IMPROVEMENT AND SCRUTINY COMMITTEE - PLACES

16 NOVEMBER 2022

Report of the Managing Director

Thriving Communities Update

1. Purpose

- 1.1 To present an update on progress on the development of the Thriving Communities approach.

2. Information and Analysis

- 2.1 Thriving Communities is one of the Council's three strategic pillars alongside Vision Derbyshire and Enterprising Council and demonstrates the commitment to drive improvements to the Council's leadership of place at a strategic and community level, reducing demand through the delivery of a more efficient, system-wide preventative approach by:

- Preventing people from hitting crisis point
- Unlocking the power and potential held within communities
- Raising peoples' skills and aspirations to be enterprising and to thrive

On 18 May 2022, a presentation to the Places - Improvement and Scrutiny Committee outlined the work that had taken place in the five existing local communities – Cotmanhay, Danesmoor, Shirebrook, Gamesley and Newhall – and the more recent activity following expansion into Ashbourne and Langley Mill. Members were reminded of the potential of the approach to reduce demand and cost at a community level whilst improving outcomes and supporting people to live bigger and better lives.

Following the local induction sessions, held in February and March 2022 to re-connect and build relationships post Covid, work has been progressing to develop the Thriving Communities model and ways of working at the local level. As previously reported, this has included building Connected Teams of staff and local people and opening up welcoming, open spaces for staff and people to build community activity and offer help and support.

Feedback from community activity during this period, has been provided to the Board to assist in its remit to steer the corporate direction of the Thriving Communities approach. Whilst good progress has been made, the capacity of DCC (and partner) services to support innovative work on the ground has been limited. The impact of the pandemic, service priorities and pressures all place a heavy burden on delivering this collaborative agenda.

A presentation to the Committee will provide a recap on the Thriving Communities aims, update on recent progress and explain the current activity of the Thriving Communities Board in determining the future of the approach and its relationships with other strategic Council priorities.

3. Consultation

3.1 Not applicable

4. Alternative Options Considered

4.1 Not applicable

5. Implications

5.1 Appendix 1 sets out the relevant implications considered in the preparation of the report.

6. Background Papers

6.1 None

7. Appendices

7.1 Appendix 1 - Implications.

7.2 Appendix 2 – Thriving Communities Update

8. Recommendation

That the Committee note the latest position in respect of the Thriving Communities approach and current Thriving Communities Board activity to determine the future direction of the work.

9. Reasons for Recommendation

9.1 To ensure Members are aware of the current position and latest developments in respect of the Thriving Communities approach.

Report Author: Becky Lomas

Contact details: becky.lomas@derbyshire.gov.uk

Implications

Financial

1.1 None identified.

Legal

2.1 None identified.

Human Resources

3.1 None identified.

Information Technology

4.1 None identified

Equalities Impact

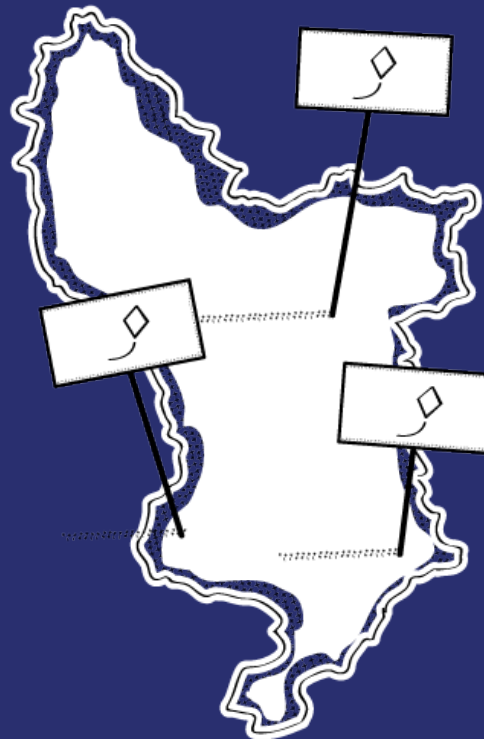
5.1 None identified.

Corporate objectives and priorities for change

6.1 Thriving Communities is one of the Council's three pillars forming the Council's strategic approach in recognition of the need to work collaboratively with local communities and demonstrate the Council's commitment to the leadership of place. The ongoing development and roll out of the approach is a key deliverable set out in the Council Plan 2021-2025.

Thriving Communities

Improvement and Scrutiny - Places
16 November 2022



Today's update

- Recap on Thriving Communities aims
 - Progress since the last update
 - Communities where the work is happening
 - Strategic direction of Thriving Communities approach
- Questions

Page 20

Recap on Thriving Communities aims

We must find ways to prevent people hitting crisis point.

Existing services and support are failing to prevent people from falling into crisis, leading to increasing demand for high-cost and unsustainable support.

We must unlock the power and potential held within our communities.

Too often, our existing services and ways of working fail to create the conditions for people and their communities to support themselves and each other.

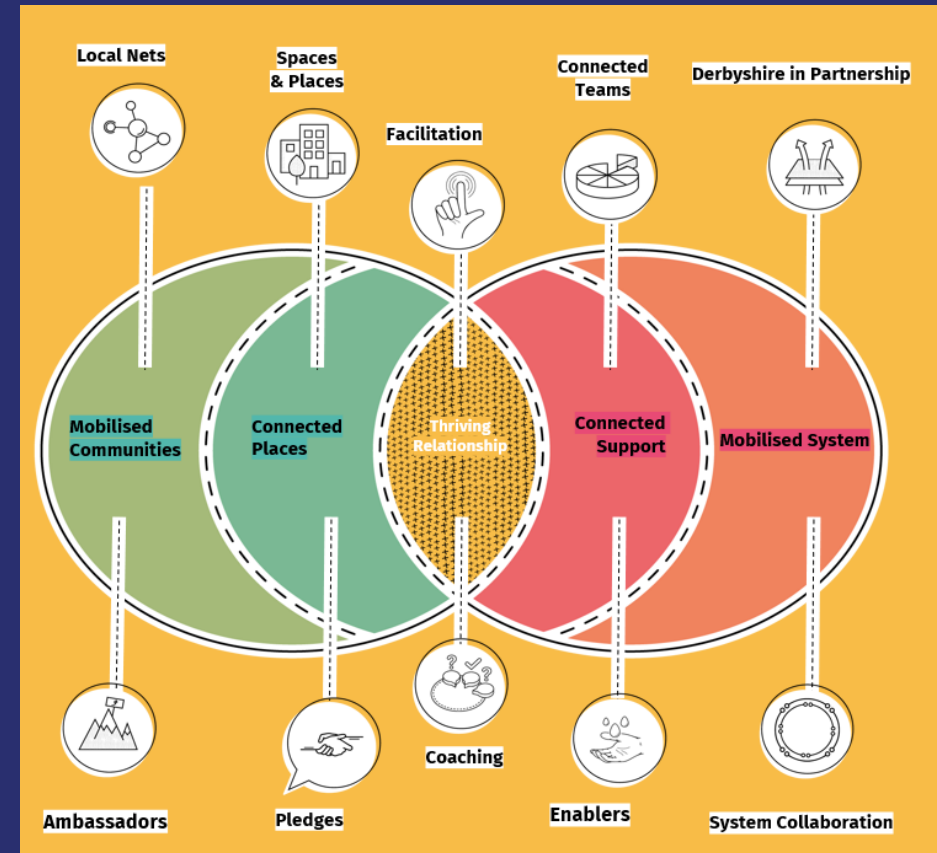
We must raise people's aspirations and skills to be enterprising and to thrive.

Today we focus too much on the short-term needs of our people and communities, leading to reactive and paternalistic relationships, instead of building people's skills for the future.

Progress since May 2022

- Continuation of work to develop the Thriving Communities Model and Ways of Working physically in communities through Connected Teams
- Connected Teams (in different stages of development) in Shirebrook, Gamesley, Cotmanhay and Newhall, with new teams being established in Langley Mill and Ashbourne
- 37 staff and 35 local people developing thriving relationships and supporting hyper local activity
- Number of times local people benefitting from this activity in last quarter – 3,478
- Progress has been made to develop the model in all areas but pace is slow due to the capacity of existing staff to be freed up to support practical ‘hands on’ activity in local community spaces

Page 22





Self-managed, hyper-local **Connected Teams** of existing staff and local people, working creatively and flexibly together on community priorities

Growing ideas together, unlocking potential and unblocking barriers

Connected with decision makers



Catching people before they fall into crisis

Access to responsive and flexible budgets to meet local aspirations and need



Community based welcoming 'front-doors' where anyone can walk in

Human connection – time to listen - no judgement - trust

Run by public services, voluntary groups and communities together

People helping each other – no hierarchies

Connections to services but without organisational siloes

Initial help without eligibility criteria or assessments

Staff networking, satellite space and touchdown points

Deeply understanding, always learning and adapting - story-gathering and storytelling - co-designing – co-producing - measuring what matters – local action - system, policy, organisational and cultural change

Existing Areas

Gamesley, High Peak

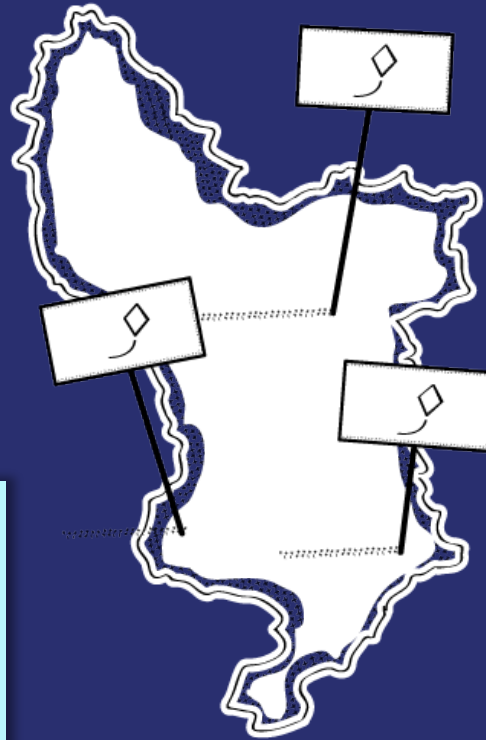
The local team has continued to support the community during Covid, picking up many gaps that disappearing services have left. Commitments have been made to offer more support from services but this is proving to be a challenge due to DCC resources being focussed on targeted help.

Enabler: Linda Elba-Porter (ASC) and Andrew Stokes (HPBC)
Contact: Pat Javanaud
pat.javanaud@derbyshire.gov.uk

Newhall, South Derbyshire

A local team has reconnected and work is predominantly focused on looking for space to begin working collaboratively together face to face and with community members.

Enabler: Emma Alexander (CST)
Contact: Scott Clayton
scott.clayton@derbyshire.gov.uk



Shirebrook, Bolsover

The local team is still predominantly made up of community volunteers, with many services lacking capacity (or still unable to working face to face). A small number of services are jointly re-opening the community space at Carter Lane and the community drop-in on a Tues morning. Significant improvements funded to Carter Lane property for community use, with shared work and responsibility between DCC and local community group.

Enabler: Ellie Houlston (ASC/ Public Health)
Contact: Ian Maddison
ian.maddison@derbyshire.gov.uk

Cotmanhay, Erewash

With changes in local staff, there is a fresh start for leading the work in Cotmanhay. With a strong local network, services are beginning to re-connect with community activity and re-open spaces. 25 year lease for local community group in Bennerley community suite.

Enabler: Chris Caley (CS)
Contact : Kate Kenny
kate.Kenny@derbyshire.gov.uk

New Areas

Ashbourne and surrounding area, Derbyshire Dales

Connected Team growing and exploring relationships. A local network already exists linked to the active church, providing a great opportunity to learn together and shape the work collaboratively. Potential opportunity to co-locate some support and services in the Adult Education space.

Enabler: tbc

Contact: Kate Kenny

kate.Kenny@derbyshire.gov.uk

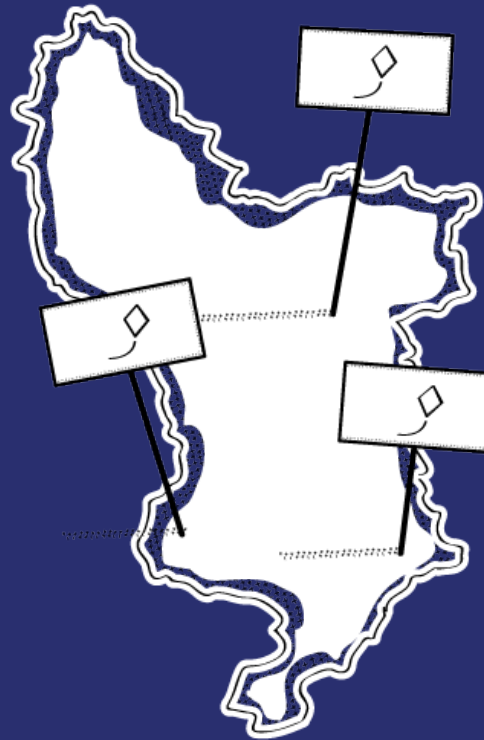
Langley Mill, Amber Valley

Small Connected Team growing and a local networking beginning to connect people who work in the community and build relationships and ideas.

Enabler: Emma Crapper (CST)

Contact: Scott Clayton

scott.clayton@derbyshire.gov.uk



Staveley, Chesterfield

Early conversations have begun to connect the work with the Towns Fund and local partners, with a positive reception in principle. Currently exploring capacity to deliver with key partners.

Enabler: Pete Handford (CST)

Contact: Becky Lomas

becky.lomas@derbyshire.gov.uk

Homelessness

Story gathering was planned and staff trained during 2020 but unfortunately two planned research periods were postponed due to Covid lock downs.

Enabler: tbc

Contact: Becky Lomas

becky.lomas@derbyshire.gov.uk

Progress since May 2022 (continued 2)

- Thriving Communities Board held on 19 October 2022
- Recognition of the good work achieved in communities over recent months, despite limited capacity of staff. Potential for the Connected Team model to unlock additional capacity and 'people power' within communities and respond quickly to local need, but difficulty in all areas in taking this activity forward

Service pressures/priorities currently making it difficult for staff to work creatively on a community agenda, as part of a flexible Connected Team

- A different strategic direction for the Thriving Communities approach may be required, given current circumstances within both the public sector and communities post Covid
- Discussions about the strategic alignment of plans and strategies with the Thriving Communities ethos and approach have recently taken place
- Further strategic discussions to take place in November and December to agree a corporate direction, which ensures deliverability and the most effective ways for the Council to deliver its strategic Thriving Communities commitment to work more closely with people and communities

Questions

Page 27

'Removes barriers - whatever your role (councillor, officer, volunteer or member of the public) everyone is approachable and the basic aim is the same, to serve the community. Everyone speaks openly and freely. It helps us not to lose sight of what we are trying to achieve. **Gets results** - allows easier access to the right decision maker and can get problems solved without the usual frustrations. **Increases understanding** - thrown in at the deep end in 2017, new to Local Government, I found Thriving Communities an invaluable way to understand how the whole system works. So many organisations play a role in communities. Bringing key players together on the ground helped me to understand how things work and who to contact to get important issues resolved. **Builds trust** - the approach is people-centered around positive working relationships rather than faceless emails with people you don't know. **Saves money** - for me it's about driving change with the philosophy of achieving results quickly and easily. Helps us take a step back, look at what policies and procedures are actually necessary and switch to a more outcome-based mindset. A beneficial side effect of reduced wastage and targeting finances where they are needed'

Cllr Robert Flatley, Cotmanhay

‘Thrivng Communities engages officers and the public on an equal basis. It’s an informal approach which encourages public participation and saves on costs by encouraging community members to help run groups and activities. Everyone integrates, enjoying each others’ company, making friendships, supporting each other through difficult times and growing inner confidence through working together. Officers are available in the background to give support when needed and County Council allows the use of its premises to run things from. On a Tuesday morning we run a drop-in where people come along who would never approach a formal office environment for help; those who are ‘off radar’. This helps with mental health problems and social isolation. Thrivng Communities enables us to give assistance to many people with a wide variety of problems, in friendly environment over a cup of coffee’

Cllr Christine Dale, Shirebrook

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Improvement and Scrutiny Committee

16th November 2022

Drainage and Flood Risk

Roles and Responsibilities

Flood Risk Management

- Planning consultations
- Flooding enquiries
- Promote and deliver flood mitigation schemes
- Land Drainage Consenting

Page 32

Highway Drainage

- Manage and maintain the highway drainage network eg; Gully cleansing, drainage repairs etc.
- Capital schemes to reduce highway flooding.

Previous Improvement and Scrutiny Committee (February 2022)

- Lessons Learned from previous flooding events
- Customer Satisfaction with flooding services responses
- Local Flood Risk Management Strategy review
 - Update – LFRMS review will now be submitted to cabinet in April 2023

Today

- Achievements over the past 12 months
- Community flood resilience
- Next 12 months and beyond
- Future challenges

Achievements over the past 12 months

DEFRA Property Resilience Fund

- 82 properties across Derbyshire who have received funding for flood resilient products for there properties
- £375,000 in grant funding awarded to both residential and commercial properties

Flood Mitigation Schemes

- Renishaw Property Flood Resilience Scheme
- Grassmoor Country Park Natural Flood Management Scheme and others.

Highway Drainage

- Proactive maintenance regime introduced on culverts, trash screens, ditches and pumping stations
- Awarded long term cyclical gully cleansing contract
- Backlog of drainage works have now all been actioned (over 1200 separate jobs have been issued from this backlog)

Achievements over the past 12 months (cont'd)

- 739 Planning consultations responded to
- 370 Flooding enquiries dealt with
- 20 Land Drainage Consents approved

Renishaw Property Flood Resilience Scheme

Page 36



Flood Door



Flood Barrier



Non-Return Valve



Air Brick

Grassmoor Country Park - Natural Flood Management Scheme



Individual and Community Resilience

- One of the key objectives in the Local Flood Risk Management Strategy is around individual and community “Resilience”
- Derbyshire and other Risk Management Authorities cannot deliver flood mitigation to every property or business in Derbyshire at risk from flooding, it is simply not sustainable in the short, medium and long term (capacity, funding, skills)

Page 38

Resilience Initiatives

- Flood Warden Groups
- Flood Warden Community Signage Scheme
- Community Led Flood Mitigation Projects
- Training, Education and Engagement Sessions

Next 12 months and beyond

- Local Flood Risk Management Strategy review to be completed
- DCC Flood Mitigation schemes – eg; Breadsall, Ockbrook, Buxton, Eyam/Stoney Middleton, Alfreton and others (subject to funding)
- Collaboration schemes – Ilkeston and Melbourne flood mitigation schemes with Severn Trent Water (combined value £52 million) and Community Property Flood Resilience Schemes (working with the EA in Bakewell and Bullbridge to protect around)
- New long term highway gully cleansing contract (providing efficiencies and savings)
- Highway drainage and flood risk team to work more collaboratively, to achieve efficiencies, and increase effectiveness in terms of reducing the flood risk in line with Derbyshire highways transformation
- Promote further individual and community resilience initiatives

Next 12 months and beyond (cont'd)

- Hydraulic modelling and studies eg; Matlock flood model.
- Delivery of the highway drainage capital improvement programme
- SuDS for Schools bid
- Continue to ensure all major development is completed in accordance with relevant technical standards, to ensure no development increases flood risk
- Continue to provide advice to owners of drainage systems and ordinary watercourses, to ensure they are properly maintained

Future Challenges

- Climate Change
 - The most recent decade (2009-2018) has been on average 1% wetter than 1981-2010 and 5% wetter than 1961-1990 for the UK overall
 - Winter rainfall is expected to increase significantly and Summer rainfall is expected to decrease significantly, albeit there may be more intense storms in the Summer.

(Source – UK Climate Projections July 2021)

- Funding
- Capacity to deliver service
- Recruitment and skills
- Managing customers expectations

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FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

IMPROVEMENT AND SCRUTINY COMMITTEE - PLACES

WEDNESDAY, 16 NOVEMBER 2022

Report of the Director - Legal and Democratic Services

Work Programme 2022-23

1. Purpose

- 1.1 To review the Committee's work programme and invite committee members to suggest possible agenda items for the remainder of the municipal year 2022-23.

2. Information and Analysis

- 2.1 It is considered good practice that each Scrutiny Committee develops and agrees an annual work programme. The identification of relevant topics and their allocation to a specific meeting date, focuses the work of the Committee and promotes transparency.
- 2.2 Scrutiny work programmes are best viewed as flexible documents. The timescales are indicative of when each issue will be considered by the Committee. Throughout the year timings may change and new issues may emerge. For example, new items may be identified from the Council's Forward Plan.
- 2.3 The work programme for 2022-23 is given at Appendix two and Members are invited to propose additional items to be considered for inclusion.
- 2.4 When identifying issues for the work programme Members are advised to consider:

- Whether the issue falls within the remit of the Committee
- How the issue aligns with the Council Plan priorities
- Whether the issue is in the public interest
- If there has been a change to National Policy and how this will affect people in Derbyshire
- If there are any performance, financial or safety concerns about a particular service or function
- How consideration by the Scrutiny Committee will add value.

3. Consultation

- 3.1 Scrutiny work programmes are developed in consultation with Committee members. They are also informed by discussions with Executive Directors, who offer guidance about the timing of the Committee's involvement, to ensure that scrutiny work coincides with the availability of performance data, specific milestones, and appropriate stages of policy development.

4. Alternative Options Considered

- 4.1 The option of not having a work programme was rejected as it is considered important that topics are allocated to specific meeting dates in order to focus the work of the Committee and promote transparency.

5. Implications

- 5.1 Appendix 1 sets out the relevant implications considered in the preparation of the report.

6. Background Papers

- 6.1 None

7. Appendices

- 7.1 Appendix 1 – Implications
- 7.2 Appendix 2 –Work Programme 2022-23

8. Recommendation(s)

That the Committee:

a) Notes the 2022-23 work programme and considers any proposed revisions.

9. Reasons for Recommendation(s)

9.1 To focus the work of the Committee and promote transparency.

Report Author: Alec Dubberley **Contact details:** alec.dubberley@derbyshire.gov.uk

Implications

Financial

1.1 None Identified for this report

Legal

2.1 None Identified for this report

Human Resources

3.1 None Identified for this report

Information Technology

4.1 None Identified for this report

Equalities Impact

5.1 None Identified for this report

Corporate objectives and priorities for change

6.1 Resilient, healthy and safe communities.

6.2 High performing, value for money and resident focused services.

6.3 Effective early help for individuals and communities.

6.4 A prosperous and Green Derbyshire

Other (for example, Health and Safety, Environmental, Sustainability, Property and Asset Management, Risk Management and Safeguarding)

7.1 None Identified for this report

Places I & S Committee
2022/23 Work Programme

Wednesday 1 March 2023			
Topic	Lead Officers	Purpose/ Key Lines of Enquiry	Portfolio Holder
Minerals Local Plan	David Arnold Michelle Spence Carol Barnett	Pre-decision scrutiny of the draft Minerals Local Plan. This will take place after the draft plan has been considered by the Joint Advisory Committee (JAC) (Note Members of the Climate Change Scrutiny Committee will be invited to attend for this item)	Cllr C Renwick
World Heritage Site	Adam Lathbury	What are the current issues and opportunities facing the Derwent Valley World Heritage Site?	Cllr B Lewis
Wednesday 17 May 2023			
Topic	Lead Officers	Purpose/ Key Lines of Enquiry	Portfolio Holder
Integrated Rail Plan	Chris Hegarty	What is the Council's role in the delivery of the IRP? What are the implications of the IRP on Derbyshire – on passengers and the wider socioeconomic impacts on Derbyshire residents and businesses?	Cllr C Renwick
Community Safety	Christine Flinton	As part of their Crime and Disorder role the Committee wish to scrutinise the delivery and performance outcomes of crime and disorder strategies across the county. What is the Councils role and approach in addressing community safety?	Cllr C Hart

Note: The Committee is interested in the new Council wide arrangements for voluntary & community sector grants and would like to be kept informed of the timing of significant developments for possible inclusion in the work programme.

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